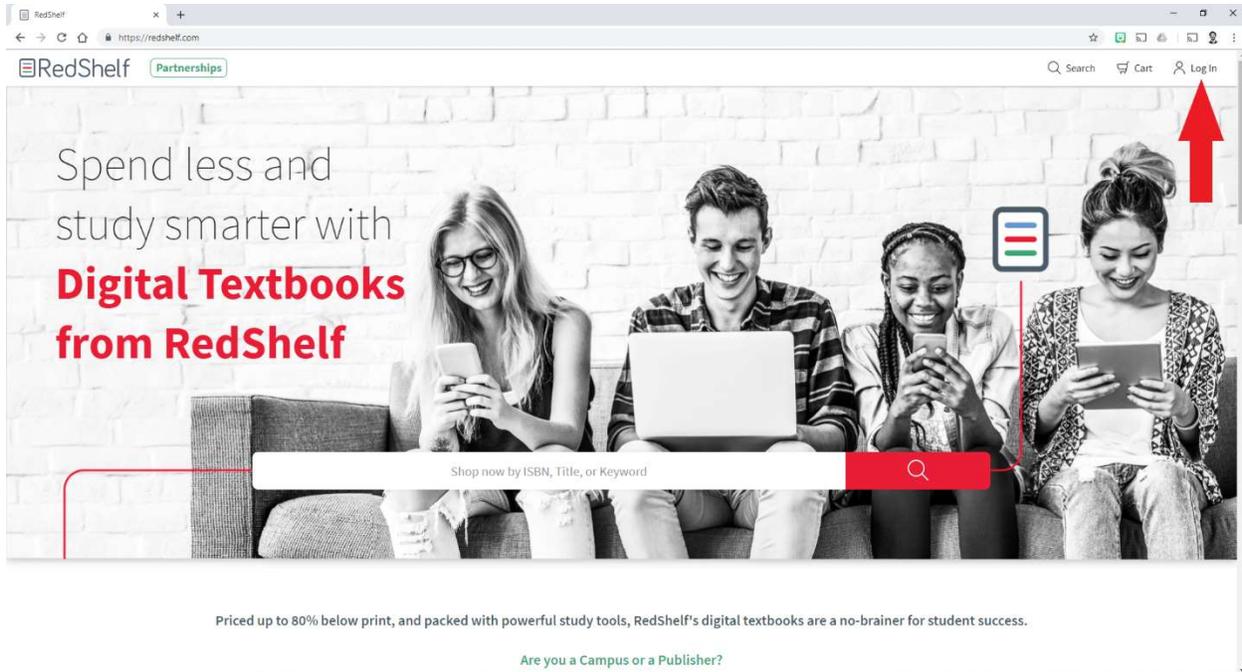




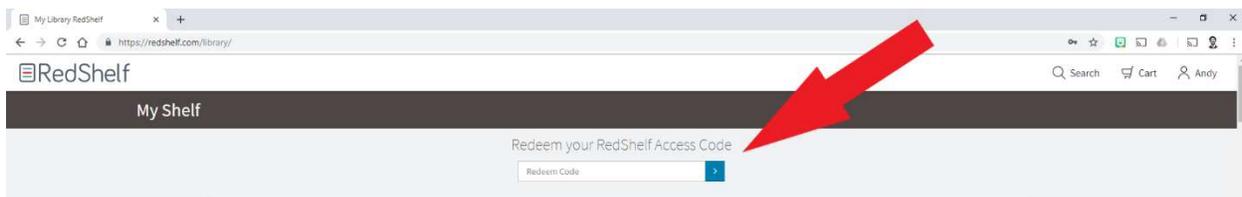
## How do I redeem my RedShelf Access Code?

1. Navigate to [RedShelf's website](https://redshelf.com) and log into your account.



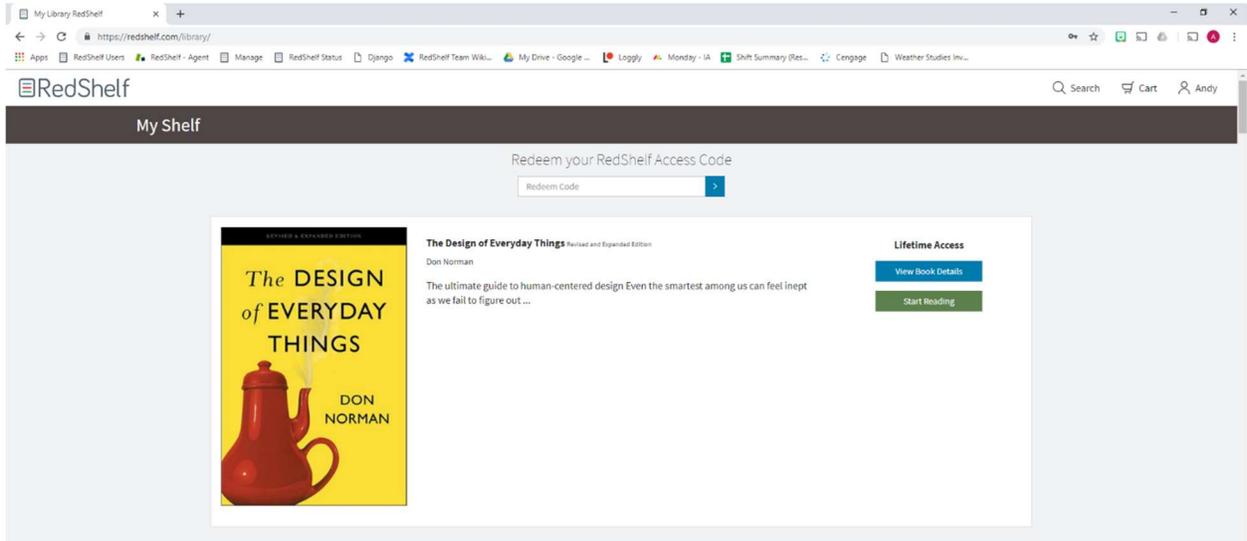
New to RedShelf or forgot your password? [Create an account](#) or [reset your password](#).

2. Click on your name and select My Shelf.
3. Copy and paste your RedShelf Access Code into the box at the top of the page where it says "Redeem Code," then click the blue button on the right.



# RedShelf

4. Voila! The purchase will appear below.



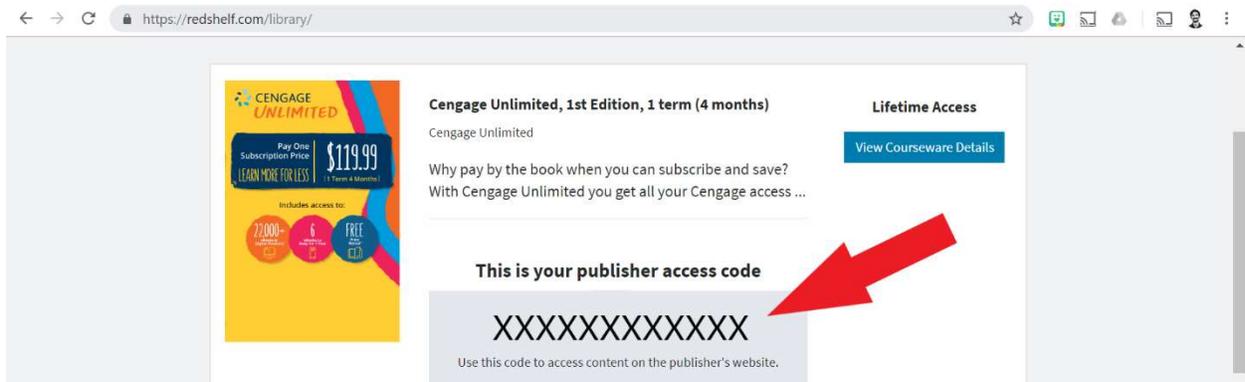
The screenshot shows a web browser window with the URL <https://redshelf.com/library/>. The page title is "My Shelf". At the top, there is a search bar and a user profile icon for "Andy". Below the header, there is a section titled "Redeem your RedShelf Access Code" with a text input field labeled "Redeem Code" and a blue arrow button. The main content area displays a book card for "The Design of Everyday Things" by Don Norman. The book cover is yellow with a red teapot illustration. To the right of the cover, the text reads: "The Design of Everyday Things Revised and Expanded Edition", "Don Norman", and "The ultimate guide to human-centered design Even the smartest among us can feel inept as we fail to figure out ...". To the right of the book description, there is a "Lifetime Access" section with two buttons: "View Book Details" (blue) and "Start Reading" (green).

To open a RedShelf eBook, click on the green Start Reading button to the right of the product description.



## How do I redeem my Publisher Access Code?

1. Find the **one-time use code** under the courseware description.



2. Read the instructions because different publishers may have different instructions for their product. Keep in mind, you can only redeem the Publisher Access Code at the **publisher's website**.

If you have problems redeeming your Publisher Access Code, please contact the publisher:

- [Cengage Unlimited/MindTap/WebAssign/Brian/Sam/iLrn](#)
- [Macmillan](#)
- [McGraw Hill Connect/LearnSmart/Aleks/SmartBook](#)
- [Pearson MyLab/Mastering/Revel](#)

RedShelf only provides access to the Publisher Access Code. We can't troubleshoot access to the publisher's platform.

### Still Have Questions?

Visit: <https://solve.redshelf.com/hc/en-us>